

**VILLAGE OF TARRYTOWN
BOARD OF TRUSTEES
WORK SESSION 6:00 P.M.
WEDNESDAY, FEBRUARY 1, 2017
Tarrytown Village Hall
One Depot Plaza, Tarrytown, New York**

Board of Trustees Concerns

Open Session

1. Utility Service Partners, Inc.
2. Kayaking Lower Tarrytown Lake
3. Fire Department Service Awards Report
4. Fire Department Membership Changes

Executive Session

- 1A. Tax Certioraris
- 2A. Tarrytown Environmental Advisory Council Membership
- 3A. Recreation Staff
- 4A. Staffing – Village Administrator's Office – per Mayor Fixell

Village of Tarrytown, NY

WE PROMISE



NLC
NATIONAL
LEAGUE
OF CITIES
CITIES STRONG TOGETHER

Mike Chambers

724-678-6075

mchambers@utilitysp.net





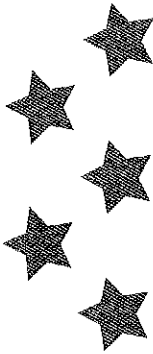
Service Line Warranty Program



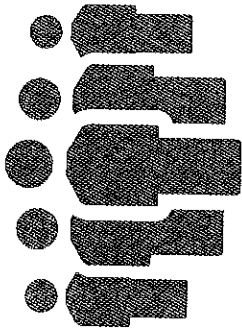
WHY CHOOSE UTILITY SERVICE PARTNERS?



EXPERIENCE



REPUTATION



PARTNERSHIP



BBB Torch Award for Marketplace Ethics

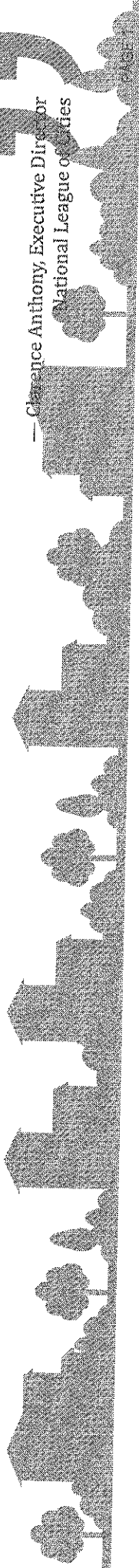
Trust • Performance • Integrity

2013 Winner
Western Pennsylvania Better Business Bureau®



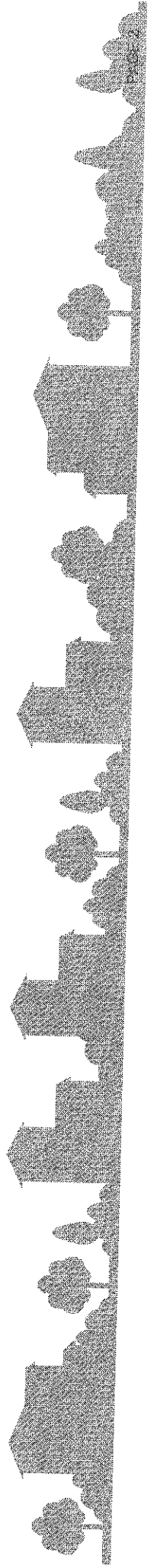
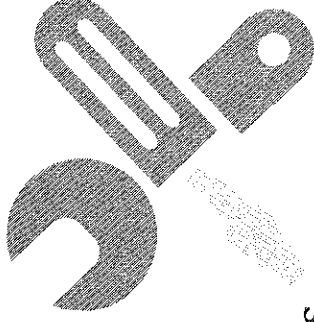
This award underscores one of the primary reasons the National League of Cities selected USP as a partner and extended our agreement for another five years. The organization's exemplary record of customer service and transparency is what has driven the success of this partnership over the years.

— Clarence Anthony, Executive Director
National League of Cities

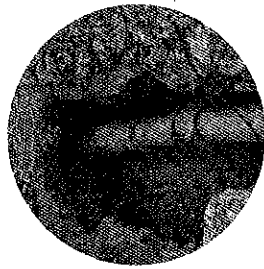


PROGRAM BENEFITS

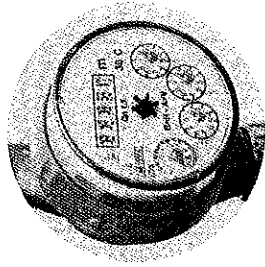
- Only Service Line Program Endorsed by the National League of Cities
- Helps address the public policy issue of aging infrastructure
- No cost for the City to participate
- Ongoing Revenue Stream for the City
- Educates homeowners about their lateral line responsibilities
- Free Public Awareness Campaign
- Peace of Mind - with one toll-free call a reputable plumber is dispatched
- All repairs performed to code by local licensed contractors
- Contractors undergo rigorous vetting process to ensure quality service



OUR SERVICE AND WHAT IT COVERS



SEWER LATERAL
COVERAGE



WATER LINE
COVERAGE

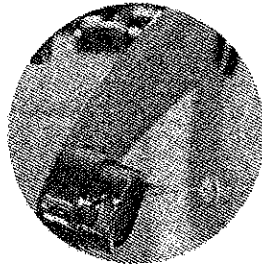
Homeowner repair protection for leaking, clogged or broken water and sewer lines from the point of utility connection to the home exterior

Coverage includes:

- Educating homeowners about their service line responsibilities
- Up to \$4,000 coverage per repair incident
- Additional allowance for public street (\$4,000) and public sidewalk (\$500) repair
- No annual or lifetime limits, deductibles, service fees, forms, or paperwork
- 24/7/365 availability
- Repairs made only by licensed, local contractors
- Affordable rates and multiple payment methods



OUR SERVICE AND WHAT IT COVERS

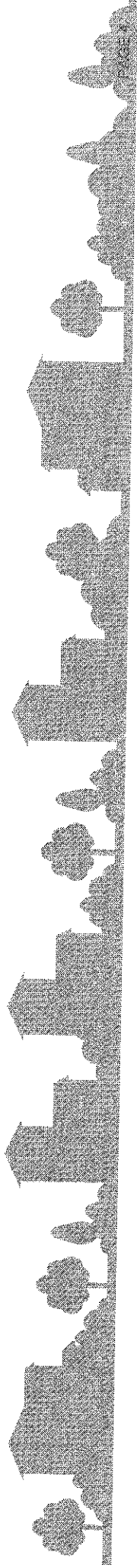


INTERIOR PLUMBING
AND DRAINAGE

Coverage includes:

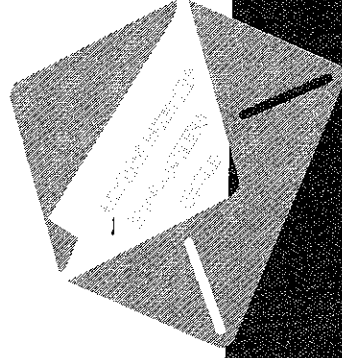
- Up to \$3,000 coverage per repair incident.
- Repair of clogged toilets
- Includes coverage for broken or leaking water, sewer, or drain lines under the slab or basement floor
- No annual or lifetime limits, deductibles, service fees, forms, or paperwork
- 24/7/365 availability
- Repairs made only by licensed, local contractors
- Affordable rates and multiple payment methods

Homeowner repair protection for in-home water supply lines and in-home sewer lines and all drain lines connected to the main sewer stack that are broken or leaking inside the home after the point of entry

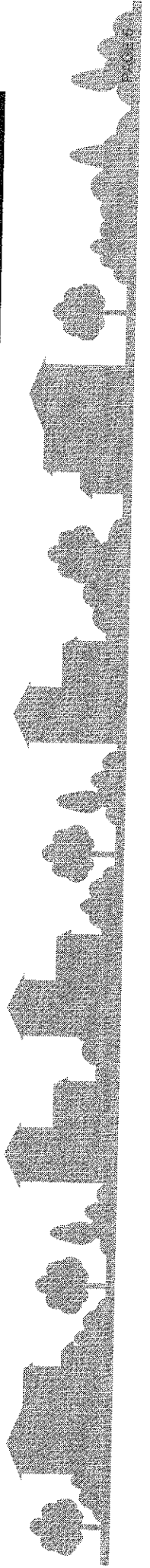


MARKETING APPROACH

- No Public Funds are used in marketing, distribution, or administration of the program.
- Only market by direct mail, no telemarketing
- Would never mail without your review and approval of marketing material before each and every campaign
- Limited mailing campaigns per year
- Consumer friendly marketing
- Always voluntary for the homeowner



- Consumers can enroll one of three ways:
 - Calling into our toll free number that is provided on the mailing;
 - Returning the bottom of the letter to us in the self addressed stamped envelope provided
 - Visiting our consumer website www.slwofa.com at any time

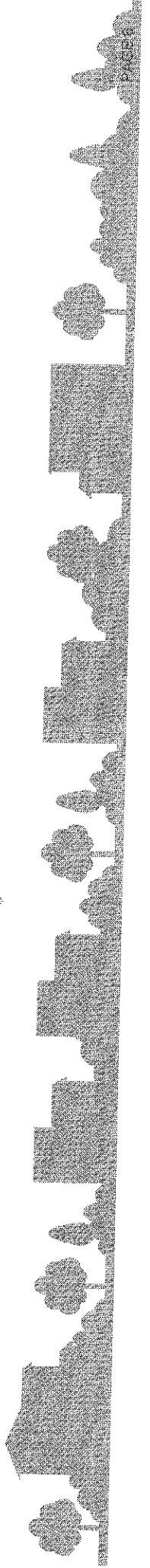


OVER 350 MUNICIPAL PARTNERS IN 34 STATES

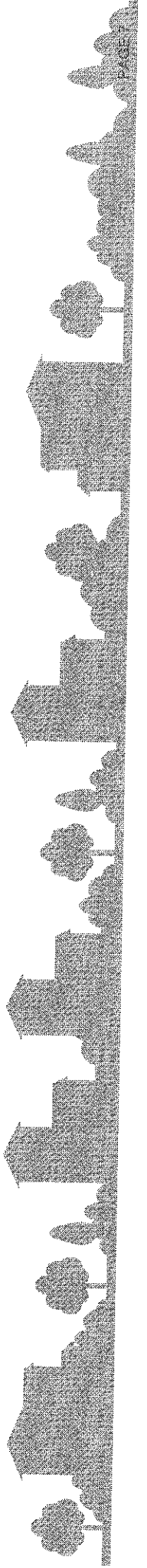
Alabama
Arkansas
Arizona
California
Colorado
Connecticut
Florida
Georgia
Iowa
Illinois
Indiana
Kansas

Kentucky
Maryland
Michigan
Minnesota
Missouri
North Carolina
Nebraska
New Jersey
New Mexico
Nevada
Ohio

Oklahoma
Oregon
Pennsylvania
South Carolina
South Dakota
Texas
Utah
Virginia
West Virginia
Wisconsin
Wyoming



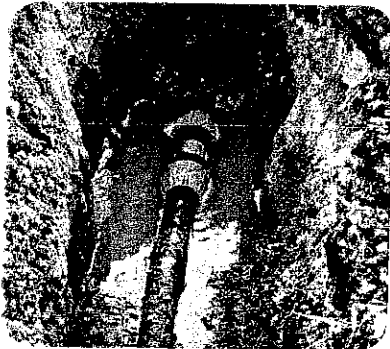
Q & A



NLC Service Line Warranty

WHY SHOULD MY CITY offer this program?

Aging infrastructure can be a hassle for homeowners.



- In 2013, the American Society of Civil Engineers (ASCE) rated America's water and wastewater infrastructure with a D, with an estimate of more than \$3 trillion of investments needed across the nation.
- Your homeowners' private lines are subjected to the same elements — root invasion, ground shifting, fluctuating temperatures and more.
- There are 650 water main breaks per day in the U.S., resulting in a daily loss of 7 billion gallons of water.¹
- Household leaks can waste more than 1 trillion gallons annually nationwide. That's equal to the annual household water use of more than 11 million homes.²

Most homeowners don't have enough savings to cover emergency expenses.

- When water and sewer lines break, many homeowners believe the responsibility to repair them lies with the city.
- When water or sewer lines fail, it can cost a homeowner thousands of dollars to repair.
- Studies³ show that most Americans don't have enough savings to cover this type of unexpected and expensive repair bill.



According to a report sponsored by the National Association of Water Companies and the U.S. Chamber of Commerce, water system problems are a leading cause of household water service issues. [epa.gov/WaterSense/2010/01/01/01_01_10.html](http://www.epa.gov/WaterSense/2010/01/01/01_01_10.html)

**NATIONAL
LEAGUE
of CITIES**



**Utility
Service**
Program Administrator

WHY CHOOSE TO PARTNER WITH THE NLC Service Line Warranty Program?

- At no cost to the city, the National League of Cities (NLC) Service Line Warranty allows homeowners to purchase affordable protection for their in-home plumbing, water and sewer lines that will cover the cost of repairing leaks, breaks and clogs.
- The program features generous coverage amounts, and there is never a service fee or deductible. There are no annual or lifetime limits — just peace of mind for the homeowner.
- We are the only warranty program endorsed by the NLC.
- Contractors dispatched to the homeowner's residence undergo a rigorous background check conducted by a third-party compliance management firm before being accepted into the network.
- Contractors are local to the community into which the program has been introduced to help keep money in the local economy.

RECOGNITION & ACKNOWLEDGEMENTS

- We have maintained a customer satisfaction rating of greater than **95%** for more than a decade.
- **9 of 10** surveyed customers have recommended the program to friends, family and neighbors.
- Over **97%** of submitted claims are approved.
- 2014 Pennsylvania Municipal League Business/Community Partnership Award recipient.
- 2013 winner of the Western Pennsylvania Better Business Bureau Torch Award for Marketplace Ethics.



BBB Torch Award for Marketplace Ethics

Trust • Performance • Integrity

2013 Winner
Western Pennsylvania Better Business Bureau*

NATIONAL
LEAGUE
of CITIES



**Utility
Service**
Partnership
Program Administrator



National League of Cities Service Line Warranty Program

Over 400 cities participating across the country including:

A faint, grayscale map of the United States serves as a background for the list of cities. The map shows the outlines of the states, with the text of the city names overlaid on it.

Phoenix, AZ	Daly City, CA	Fairfield, OH
San Diego, CA	Newark, NJ	Quincy, IL
Connersville, IN	North Little Rock, AR	Palmyra, IN
Kansas City, MO	St. Clair Shores, MI	Harrison, OH
Atlanta, GA	Avondale, AZ	Trotwood, OH
Mesa, AZ	Casper, WY	Saline, MI
Madison, WI	Anniston, AL	York, PA
Plano, TX	St. Louis Park, MN	Scranton, PA
Ft. Lauderdale, FL	Moore, OK	Kyle, TX
Dayton, OH	Harrisburg, PA	Derby, KS
Abilene, TX	Roseville, MI	Beckley, WV
Midland, TX	Berwyn, IL	Bucyrus, OH
Lewisville, TX	Clarksburg, WV	Craig, CO
Lawton, OK	Stillwater, OK	Farrell, PA

For more information contact Mike Chambers at 724-678-6075

**VILLAGE OF TARRYTOWN
VILLAGE ADMINISTRATOR'S OFFICE
MEMORANDUM**

TO: Mayor Fixell and the Board of Trustees
FROM: Michael Blau, Village Administrator
RE: Kayaking, Lower Tarrytown Lake
DATE: January 25, 2017

As you may recall, at a previous Work Session we discussed the concept of permitting residents to utilize the Lower (large) Tarrytown Lake for kayaking purposes. Based thereon, I walked the trail along the southern portion of the lake as well as evaluated the kayak rental location to determine possible sites to create a resident kayak launch. Included in the evaluation was the availability of parking for residents who wanted to avail themselves of the launch. I walked the trail along the lake with a representative from Westchester County Department of Parks since any launch the Village would propose along the trail would require an agreement with the County since the launch would involve County owned property. The representative and I concurred that there was no good location for such a kayak launch along the trail.

In regards to the location where the kayak rental program currently exists, with the distinct possibility that the Village will be negotiating a long term lease for the adaptive reuse of the Eastview Pump Station, any additional demand for parking at that site will be detrimental to a proposed leaseholder, since parking is extremely limited at that site. In fact, the Village may have to consider moving the kayak rental location should the lessee make such a request during the negotiation of the lease.

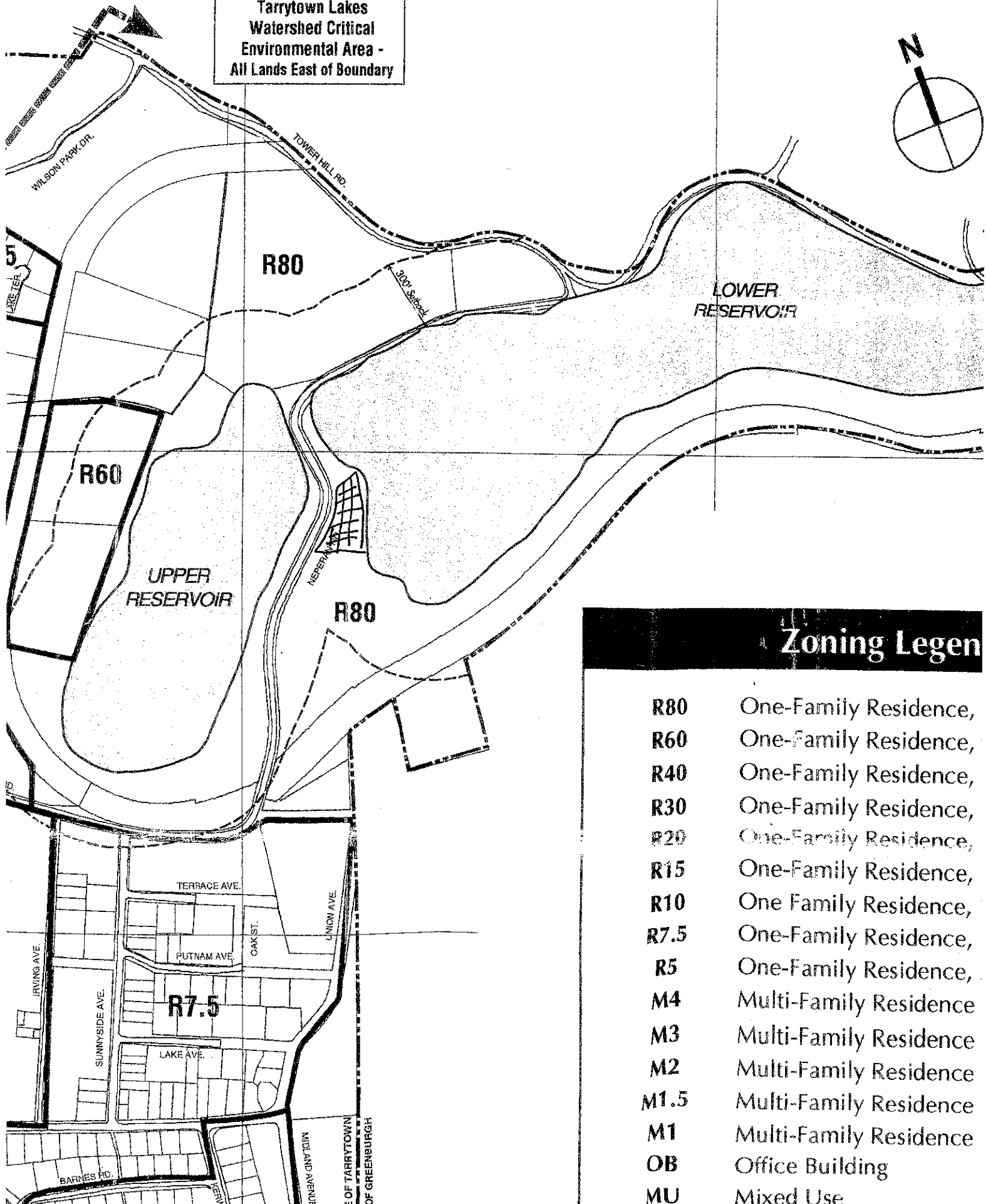
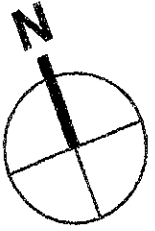
I thereafter investigated a location just before the turn to the causeway as you are traveling out of the Village on Neperan Road (see attached map). There is space before the causeway to create a gravel parking area. There is also an existing path from the location where the parking lot could be created to the shoreline. The shoreline in this area is fairly flat and a launch area could easily be developed at the location. I have included photographs that I took of the area.

I would like to discuss whether the Board is interested in pursuing the creation of this kayak launch area. If yes, do you want to seek grant funding? The only downside to seeking grant funding is that will delay the process of developing the kayak launch.

E

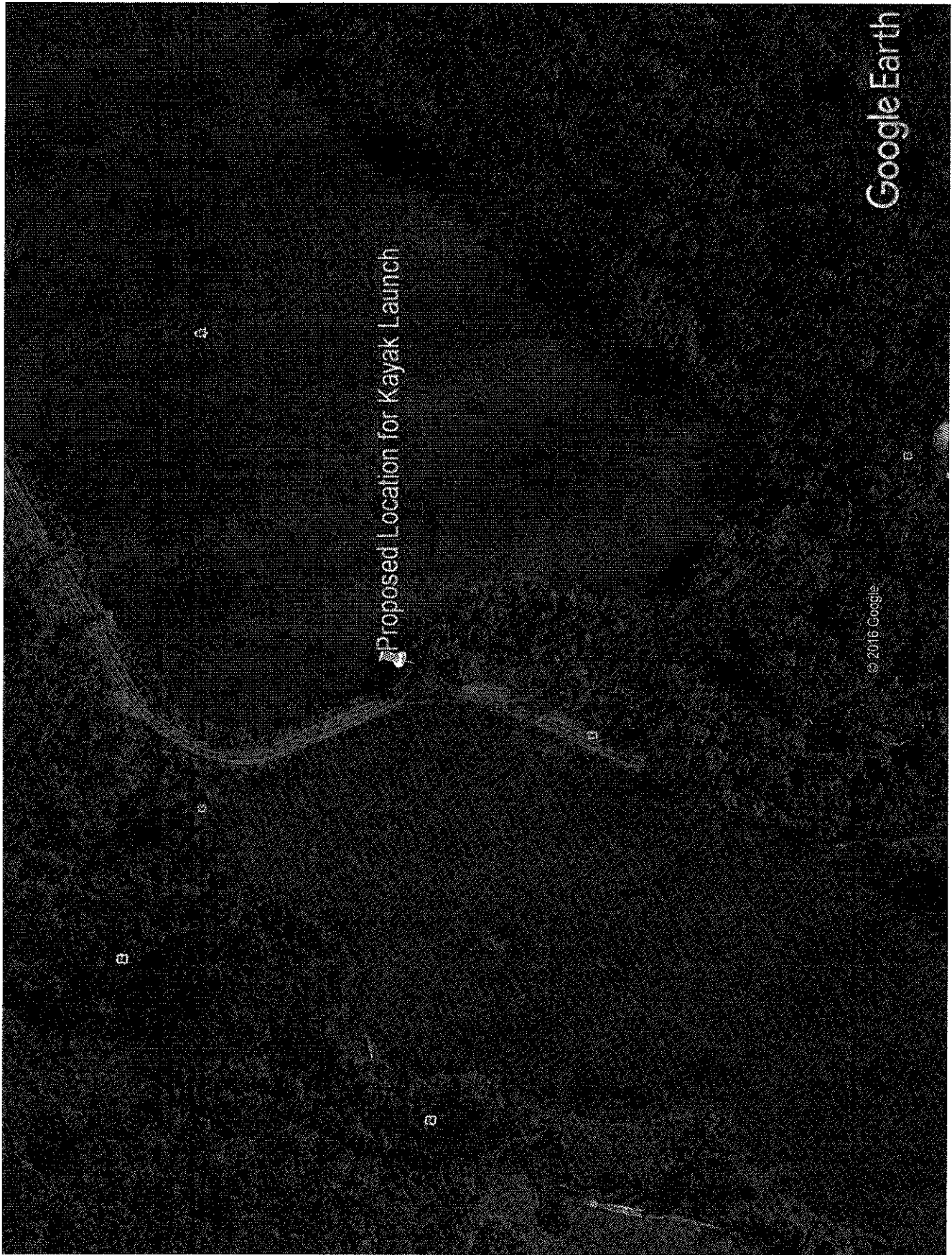
F

Tarrytown Lakes
Watershed Critical
Environmental Area -
All Lands East of Boundary



Zoning Legend

R80	One-Family Residence,
R60	One-Family Residence,
R40	One-Family Residence,
R30	One-Family Residence,
R20	One-Family Residence,
R15	One-Family Residence,
R10	One Family Residence,
R7.5	One-Family Residence,
R5	One-Family Residence,
M4	Multi-Family Residence
M3	Multi-Family Residence
M2	Multi-Family Residence
M1.5	Multi-Family Residence
M1	Multi-Family Residence
OB	Office Building
MU	Mixed Use

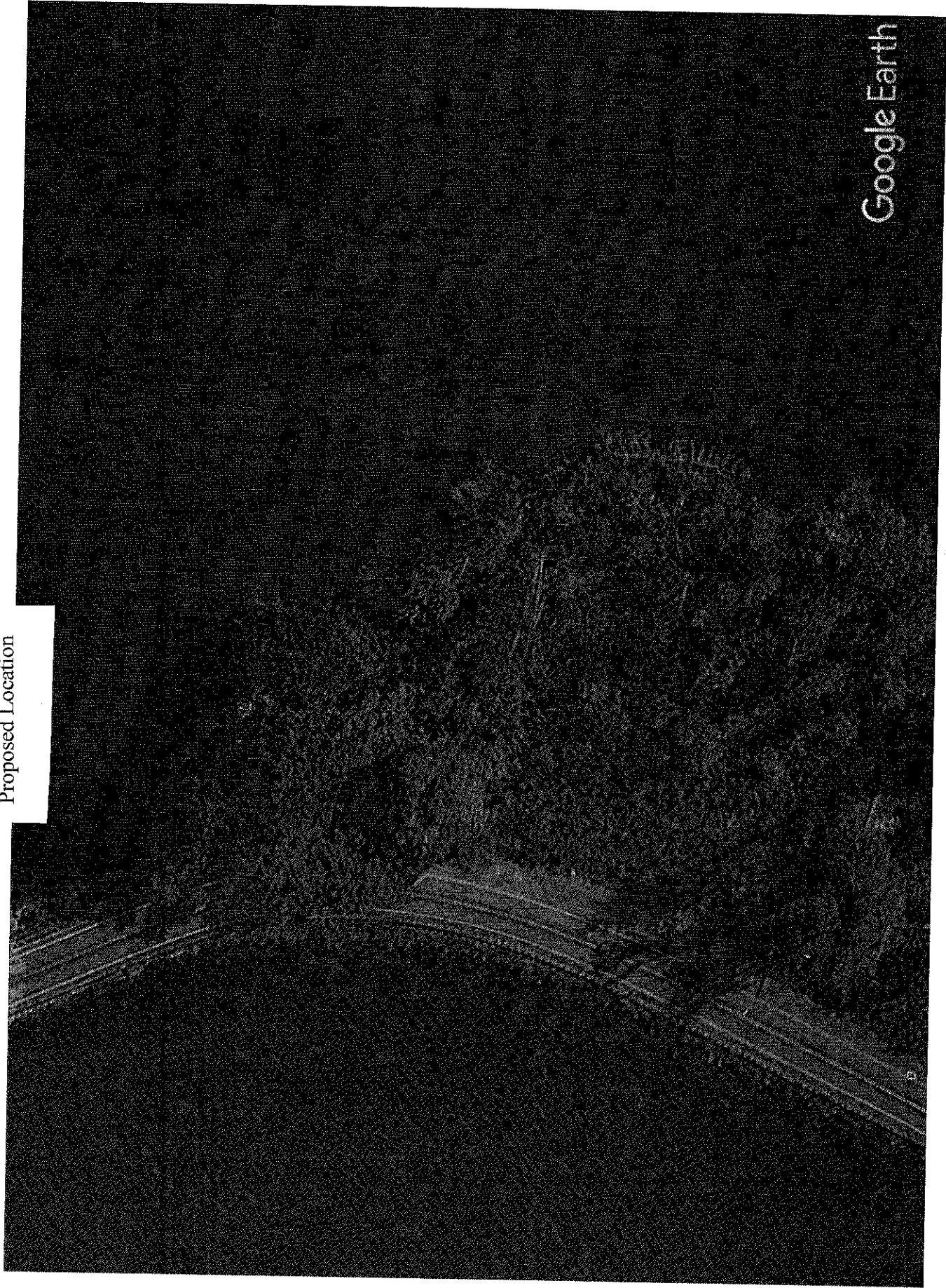


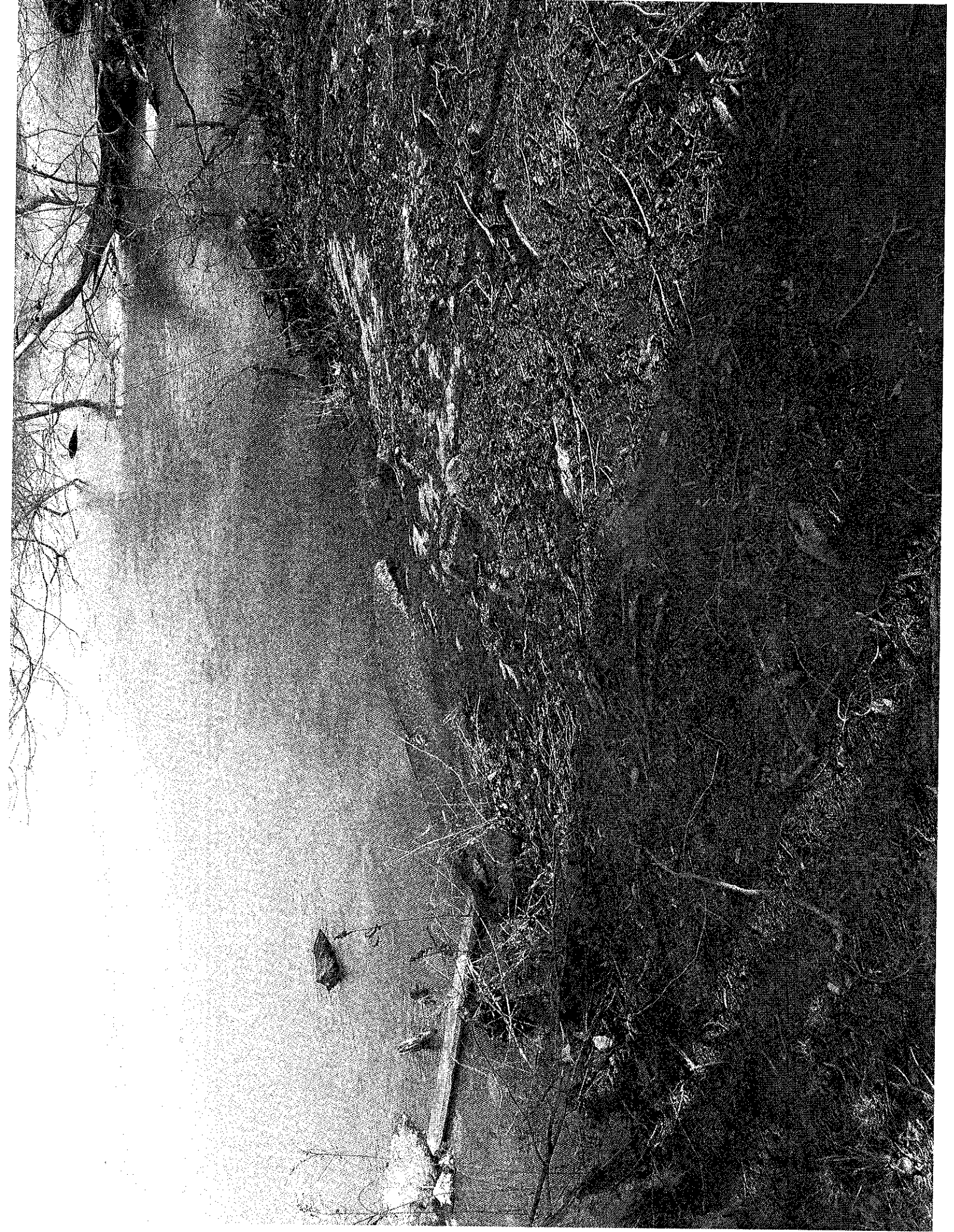
Google Earth

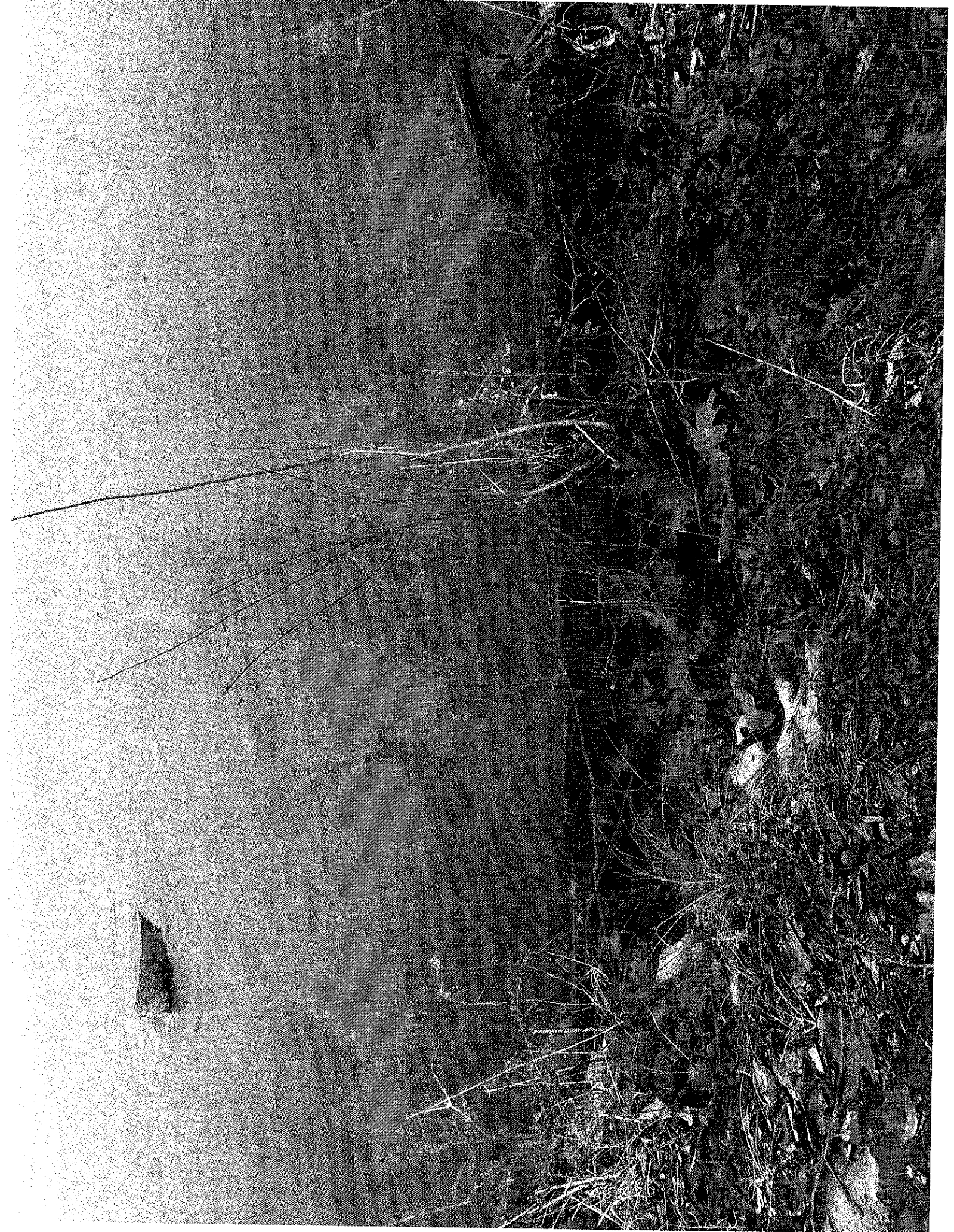
© 2016 Google

Kayak Launch
Proposed Location

Google Earth

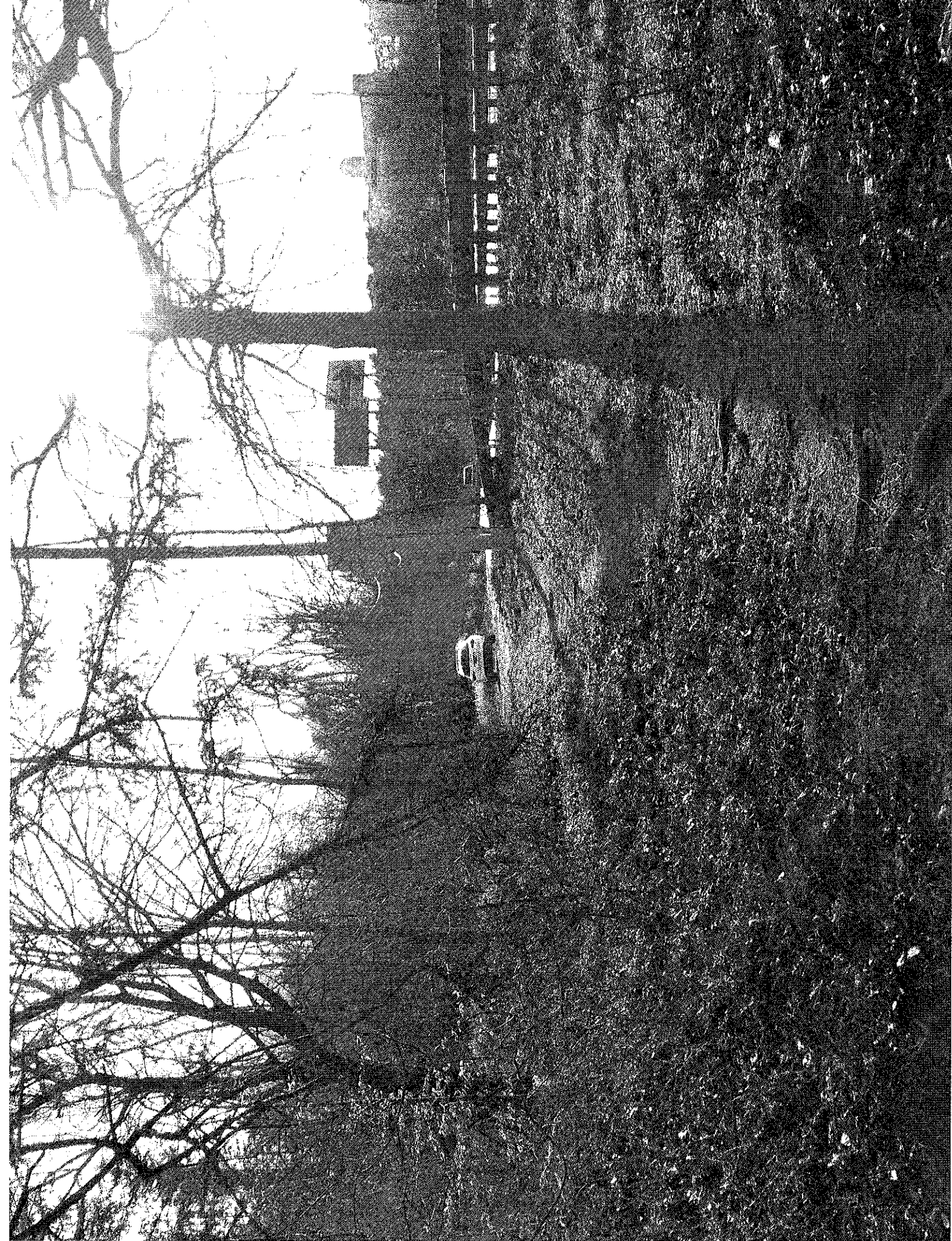












VILLAGE OF TARRYTOWN INTEROFFICE MEMORANDUM

To: Village Administrator Blau

From: Carol A. Booth, Village Clerk *CB*

Subject: Volunteer Fire Department Service Award (Pension) Program

Date: January 25, 2017

ACKNOWLEDGEMENT OF RECEIPT OF THE 2016 TARRYTOWN VOLUNTEER
FIRE DEPARTMENT SERVICE AWARD (PENSION) PROGRAM ANNUAL REPORT
REGARDING QUALIFYING POINTS RECEIVED

BE IT RESOLVED that the Board of Trustees of the Village of Tarrytown does hereby acknowledge receipt of the Tarrytown Volunteer Fire Department 2016 annual report of points achieved by respective members of the Fire Department for qualification for Village contribution to the Fire Department members service award program, which report shall be posted for public inspection and comment for 30 days prior to Board of Trustees' consideration of approving submission of the report to the pension fund underwriter, subject to final sign-off by the Mayor.