



VILLAGE OF TARRYTOWN

One Depot Plaza, Tarrytown, New York 10591-3605

www.tarrytowngov.com

Mayor

DREW FIXELL

Deputy Mayor

THOMAS BUTLER

Trustees

KAREN G. BROWN

ROBERT HOYT

REBECCA McGOVERN

PAUL RINALDI

DOUGLAS ZOLLO

VILLAGE ADMINISTRATOR

914-631-1785

VILLAGE TREASURER

914-631-7873

VILLAGE CLERK

914-631-1652

VILLAGE ENGINEER

914-631-3668

DEPT. OF PUBLIC WORKS

914-631-0356

FAX NO. 914-909-1208

December 10, 2019

Tarrytown Resident and Customer Caution: Doxo.com Third-party Payment Website

The Village has become aware of an online bill pay website called Doxo.com, and there may be other companies seeking to get involved in the Village of Tarrytown's bill payment process, either legitimately, or not.

While Doxo.com may be used by some people in the Village of Tarrytown, Doxo.com is not affiliated with us or our utilities or services in any way and is not our authorized vendor for other Village services. That does not mean they are prohibited either, we just have no official relationship with them.

Doxo.com is a third-party website that claims to allow residents and customers to pay bills via their website. However, Doxo.com may charge extra fees. In addition, payments from Doxo.com may be remitted to the Village of Tarrytown late, which could result in a late payment noted on your account and/or collections notice.

For the most cost effective and efficient option, the Village of Tarrytown recommends making payments to the Village through our portal for "Online Payments" under Village Resources on the Village's website.

To remit payments directly to the Village of Tarrytown, go to www.tarrytowngov.com and click on "Online Payments" under the Village Resources menu.

As always, if you receive suspicious phone calls or emails from anyone claiming to be a representative of the Village of Tarrytown or requesting payment that you feel may not be legitimate, please call the Village of Tarrytown at 914-631-7873.

The Village will never threaten you or demand payment by gift-card over the phone – if you are subjected to any such behavior, we recommend you contact the Village Police Department at 914-631-5544.

Richard Slingerland, Village Administrator